

Tender Ref no.: 2019-07

China Mobile Hong Kong Limited

Tender for AI Customer Service Processing System - RPA

Tender Notice

Objective:

This is an open tender for the supply of AI Customer Service Processing System - RPA to China Mobile Hong Kong Limited (CMHK) in Hong Kong.

Expression of Interest:

1. Interested parties are required to submit their Expression of Interest via email at tender@hk.chinamobile.com on or before 30th April 2019.
2. The submission should be provided with the following information:
 - authorized person/representative/key staff of the tenderer
 - correspondence address of the tenderer
 - contact telephone and fax number
 - contact email address
 - the filled and signed Confidentiality Agreement;
 - the completed Supplier Registration Form (only for new supplier which has not registered before);

The Confidentiality Agreement can be downloaded in the following link:

<https://www.hk.chinamobile.com/export/sites/default/.content/images/Tender/Confidentiality-Agreement.doc>

The Supplier Registration Form can be downloaded in the following link:

<https://www.hk.chinamobile.com/export/sites/default/.content/images/Tender/Supplier-Registration-Form.doc>

Collection of Tender Documents:

Within two working days of receipt of the Expression of Interest, CMHK will inform interested party about the detailed arrangement for the obtainment of the Tender Document by telephone or email.

Submission of Tenders:

16:00 (Hong Kong time) on 8th May 2019

Remarks:

All tenders shall be submitted to the tender box by the tender closing time, and shall comply with the following

requirements:

1. Tenderer MUST be a Limited Company.
2. CMHK is not bound to accept the tender with the best offer or any tender, and reserves the right to negotiate with any tenderer about the terms of the offer or to reject all tenders.

For any enquiry in connection with this tender notice, please contact us at tender@hk.chinamobile.com.